



ISO 41001 FACILITY MANAGEMENT & ISO 55001 ASSET MANAGEMENT

CONSULTING AND TRAINING SERVICES



Company's background:

Virtual IT is an Information Technology Solutions and Services organization established in 1998 with presence in UAE, KSA, Qatar and Cyprus. Our mission is to deliver innovative solutions through state-of-the-art technologies, required for any organization to be competitive and effective in today's marketplace.

Introduction:

Based on our over 15 years' experience in implementing FM systems and our involvement in the technical committees of the ISO 41001 / EN15221 Facilities Management and ISO55001 Asset Management we provide related consulting services. The objective of our consulting services is to provide Facilities and Asset Management consulting, based on the ISO41001 and ISO55001 standards, so that an organization can improve their FM management and operation processes and procedures.

The importance of Facility & Asset Management:

According to the ISO41001 standard, Facility Management integrates multiple disciplines in order to have an influence in the efficiency and productivity of economic societies, communities and organizations, as well as the manner in which individuals interact with the built environment. FM affects the health, well-being and quality of life of much of the world's societies and population through the services it manages and delivers.

Why are Standards important for organisations?

- Enhances Company reputation
- Contribute to the optimization of regulatory compliance
- Improves the quality of supplier products and services
- Reduces Costs
- Provides Business Continuity
- Addresses Organization structure and Responsibility
- Improves Productivity
- Extending the life of our facilities and assets
- Consistency in operations and maintenance
- Better Customer Satisfaction
- Evaluation and Continuous improvement
- Certification and Recognition

Services Provided:

Successfully implementing a managing system standard is not that difficult if there is enough support and the appropriate FM-competencies are present within the organization. So, the main focus of our services is to establish the first steps to create and maintain this crucial support throughout the evolutionary process.

Virtual IT will work in partnership with the customer to derive the desired accreditation. Our services include:

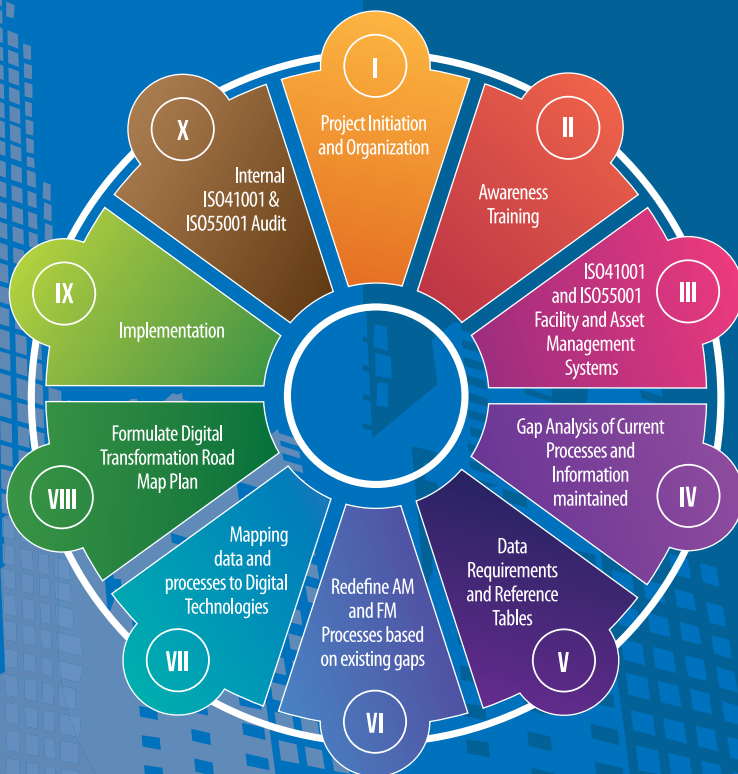
- Project Management
- Audit against the standards and best practices
- Business Consulting
- Digital Transformation
- Training

Our Approach & Methodology:

We approach every project from a business perspective, partnering with the customer to deliver ROI and the desired benefits. We follow two standards: ISO41001 Facilities Management and ISO55001 Asset Management.

Our approach includes an audit of the existing FM and AM processes, deriving a gap analysis that defines what processes, procedures and data must in place in order to comply with the standard. We then guide organizations, through the standards certification process, to ensure that they benefit from enhanced effectiveness and efficiencies to manage their operations.

Our methodology covers 10 distinct phases and specific steps as follows:



Digital Transformation:

Digital transformation is about transforming your business processes to be aligned and take advantage of the digital technologies of today by providing a more effective and efficient management of Assets and Facilities.

Our proposed Digital Transformation roadmap is based on mapping the redefined AM and FM processes to the most appropriate digital technologies for the organization taking into consideration budget and time.

Our Partners:

Virtual IT has partnered with ISO41001 CSI (www.iso41001csi.com) in order to support our services in training and consulting. ISO41001 CSI is an international training and consultancy organization, based in the Netherlands. Their main objective is to help organizations to raise the bar in Facility Management and evolve towards a more proactive and strategic FM organization by providing Training, Support and Innovation consulting services based on ISO41001.

Benefits:

The purpose of the offered Facility and Asset Management services is to improve the quality of life of people and the productivity of the core business of organizations. The main benefits of implementing an FM and AM approach based on the ISO41001 and ISO55001 standards in an organization are to provide:

- A simple and manageable concept of internal and external responsibilities for services, based on strategic decisions, which leads to systematic insourcing or outsourcing procedures;
- A method for effectively managing current and future risks;
- Clear and transparent communication between the demand side and the supply side by dedicating persons as single points of contact for all services, which are defined in an FM agreement;
- Evolution from lagging to leading indicators by creating more accurate and achievable KPI's through the inclusion of leading indicators. This will help the FM/AM organization to plan more effectively, become more pro-active and will help reduce unnecessary costs.
- Integration and coordination of all required support services, ensuring quality and efficiency as well as flexibility and adaptability;
- Transparent knowledge and information on service levels and costs, which can be clearly communicated to the end users to ensure that quality meets requirements;
- Improvement of the sustainability of an organization by the implementation of life cycle analysis for the facilities and reduction of organizational risks;
- A means to boost the reputation of the organization and how it is perceived by its stakeholders, and to improve the accountability of the organization to the communities that it serves.
- A road map and action plan to take advantage of the latest digital technologies